

LIMITED WARRANTY



Thermell warrants to the original purchaser the new equipment and all original parts to be free from defects in material and workmanship under normal use and service for a period of 12 months from date of Proper installation and start-up. Warranty does not cover claims caused by freight carrier damage, improper installation, or lack of basic preventative maintenance. In the first 30 days of the warranty period, a replacement may¹ be provided at no charge to the purchaser. If a unit is provided, the defective unit must be returned to Thermell. If the replacement unit is not returned to Thermell within 30 days the customer assumes responsibility and will be charged for the unit. The replacement unit will assume the unused portion of the warranty remaining. After the initial 30 days, the defective unit will be picked up, repaired, and returned. **If no mechanical failure is found, a service charge of \$250.00, plus materials and freight charges will be billed back to the purchaser.**

¹ THIS WILL BE AT THE DISCRETION OF THERMELL MANUFACTURING AND ONLY APPLIES TO COLD WALL AND WARMER UNITS. THIS DOES NOT APPLY TO ROB OR OUR UPRIGHT DISPLAY CASES.

This warranty shall not apply to loss of food or contents of the products due to failure for any reason.

This warranty does not cover:

1. Damage to or failure of parts or systems resulting from unauthorized modifications made to this product.
2. For any repair or replacements made without written consent of Thermell, or when the product is installed or operated in a manner contrary to the printed instructions covering installation and service which accompanied such product.
3. For any damages, delays, or losses, direct, consequential, incidental or otherwise, which may arise in connection with such product or part thereof; including loss of profit, additional labor cost, or injury to personnel or property caused by defective material or parts.
4. Expendable items that can wear out from normal use.
5. Damage to or failure of this product if it is not installed, operated or maintained according to all instructions supplied with the product.
6. Damage or failure of this product when the product is operated on low or improper voltages.
7. Damage to or failure of this product resulting from negligence, accident, abuse, misuse or use for other than its intended purpose, or when the serial number of the product has been removed, defaced, or altered.
8. A service technician to instruct the user in correct product installation, operation or maintenance.
9. A service technician to clean or maintain this product.
10. Damage to or failure of this product caused by the use of detergents, cleaners, chemicals, or utensils other than those recommended in the instructions supplied with the product.

After the 12 month warranty period has expired, Thermell will still repair units. There will be a charge for labor, materials, and freight.

PRODUCT RECORD

Record your complete model number, serial number, and purchase date. You can find this information on the model and serial number label located on the product. Have this information available to help you obtain assistance or service more quickly whenever you contact Thermell concerning warranty repairs.

Model # _____ Serial # _____ Purchase Date _____

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